



## LOGOS ISRAEL HIGHLIGHTS-- JANUARY 2019

### SELLER OF TRAVEL/CALIFORNIA TRAVEL CONSUMER RESTITUTION FUND DISCLOSURES

#### **POLICY ON CANCELLATION FEES AND REFUNDS:**

Deposit of \$500 per person based on double occupancy and \$595 based on single occupancy is required with registration. Full payment of the Trip price (\$3,995 double occ. plus \$595 single occ. supplement) is required by September 17, 2018. If written cancellation is received by Executours Travel Service (A Branch of Tzell Travel Group) dba Devotion Travel ("Executours") by the date(s) specified below, cancellation fees/penalties and refunds are as follows, per person:

#### **CANCELLATION FEES PER PERSON**

Cancellations must be received in writing to be effective.

From registration until Aug. 9, 2018, fee is \$350.00.

Aug. 10, 2018 - Sept. 16, 2018 fee is 100% of deposit.

Final payment due: Sept. 17, 2018

Sept. 17, 2018 - Oct. 3, 2018 – cancellation fee is 75% of Trip price

On/after Oct. 4, 2018 -- 100% cancellation fee (no refund).

If final payment is not received by Sept. 17, 2018, a late payment fee will be assessed or we may cancel your registration and refund your payment, less applicable cancellation fee.

On or after day of departure, there is no refund for any services not used.

#### **Travel insurance payments are non-refundable.**

To be effective, cancellations must be received in writing by Executours on or before the specified date(s).

If the Trip member cancels the Trip in compliance with this policy and is not at fault, then sums paid to Executours for services not provided (less the partial or full deductions provided for in the policy) will be promptly refunded as per the policy unless the Trip member otherwise advises Executours in writing. (This provision does not apply where Executours has remitted the payment to another seller of travel, carrier or other provider, without obtaining a refund, or where the seller, carrier or provider defaults in providing the agreed-upon transportation or service and/or fails to provide a refund to Executours.) Any additional costs, change fees and penalties charged by airlines, cruise lines, or vendors to the passenger for cancellations or changes are the responsibility of the traveler and will be deducted from any refund otherwise due.

**PROVIDERS OF SERVICES:** Executours does not itself provide travel services. Air transportation for this Trip currently is expected to be provided by Turkish Airlines. Ground services/transportation and sightseeing currently are expected to be provided by Imagine Tours & Travel, Executours reserves the right to substitute air carriers, hotels and/or ground service providers.

**TCRF:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Executours currently is a registered participant in the TCRF. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to: (415) 927-7698. **This transaction is not covered by the California Travel Consumer Restitution Fund if the passenger is purchasing from outside California.**

**TRUST ACCOUNT:** California law requires certain sellers of travel to have a trust account or bond. Executours has a trust account.

Devotion Travel Division of Executours (A Branch of Tzell Travel Group)

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